

WECLÒ THE CLOUD FOR YOUR BUSINESS

Cloud Server

i This document describes the technical characteristics of the service offered and regulates the methods of delivery.

The **Cloud Server** service implemented through secure, reliable and high-performance virtualization systems that guarantee efficiency, consists of the **Virtual Private Server**, **Virtual Dedicated Server** and **Storage VPS** services.

Environments and performances suitable for every type and size of company thanks to the vast range of combinations and plans dedicated to freelancers and companies.

PRODUCT OVERVIEW

i The virtualization infrastructure is built through VMware Inc. and Red Hat Virtualization solutions.

Red Hat Virtualization is the robust, stable, and comprehensive open source platform for managing and virtualizing entire infrastructures, founded by Red Hat as a community project.

Weclò offers the suite of professional products for companies that want to archive and manage their infrastructure and data in the Cloud with tangible benefits in terms of costs and regulatory and infrastructural compliance.

The solutions **Cloud Server** they allow to:

- Reduce infrastructure management and maintenance costs
- Comply with **Data Protection** regulations
- Use highly reliable systems equipped with geolocated backup

Solutions

i The solutions provided vary according to the configurations chosen during the purchase phase.

VIRTUAL PRIVATE SERVER

The **Virtual Private Server** service is distributed in Linux and Windows configurations with different types of RAM, CPU and storage space. Ideal for companies that need to install web applications.

The **Virtual Private Server** is available in the following options:

Opzione	Linux
VPS Base	Operating system: Linux CPU: 1vCPU RAM: 512 MB Storage: 10 GB
VPS Lite	Operating system: Linux CPU: 1 vCPU RAM: 1 GB Storage: 30 GB
VPS Standard	Operating system: Linux CPU: 2 vCPU RAM: 2 GB Storage: 50 GB
VPS Pro	Operating system: Linux CPU: 2 vCPU RAM: 4 GB Storage: 100 GB
VPS Silver	Operating system: Linux CPU: 4 vCPU RAM: 8 GB Storage: 200 GB
VPS Gold	Operating system: Linux CPU: 6 vCPU RAM: 16 GB Storage: 300 GB

Add-on	Linux
	<ul style="list-style-type: none"> • FTP Backup Space • SSL certificate • VPS Management • Networking • App & Panel

VIRTUAL DEDICATED SERVER

The **Virtual Dedicated Server** service combines the performance characteristics of a dedicated server and the scalability and virtualization of the Cloud. This product is distributed in Linux and Windows configurations with different types of RAM, CPU and storage space. Ideal for companies that need customized systems with guaranteed computing power and zero downtime.

The **Virtual Dedicated Server** is available in the following options:

Opzione	Linux
VDS Small	Operating system: Linux Core: 4 core RAM: 16 GB Storage: 200 GB
VDS Medium	Operating system: Linux Core: 12 core RAM: 24 GB Storage: 300 GB
VDS Large	Operating system: Linux Core: 12 core RAM: 32 GB Storage: 500 GB

Add-on	Linux
	<ul style="list-style-type: none"> • FTP Backup Space • SSL certificate • VPS Management • Networking

STORAGE VPS

The **Storage VPS** service is the service that allows you to have an additional cloud space where you can clone active machines, keep backup files or resources that need a lot of storage space.

VPS Storage is available in the following options:

Opzione	Linux
Storage Small	CPU: 2 vCPU RAM: 4 GB Storage: 300 GB
Storage Medium	CPU: 2 vCPU RAM: 4 GB Storage: 700 GB
Storage Large	CPU: 2 vCPU RAM: 4 GB Storage: 1 TB
Storage Extra	CPU: 2 vCPU RAM: 4 GB Storage: 1.4 TB

Advantages

i For the complete list of all the advantages offered by Web Hosting technology, contact our experts by writing to the e-mail address info@weclò.it.

- **Reliability and Security:** the guarantee of open-source spread all over the world and affirmed for more than a decade in the digital communications sector
- **Low costs and transparent prices:** at each renewal you can change your choices.
- Complete control through the command control panel at your disposal statistics, logs and management of your virtual machines.

CARATTERISTICHE

The contract stipulated during the purchase of the service on the portal weclò.it has an annual duration.

The following rates refer to the monthly fee, excluding VAT, for each mailbox:

Option	Linux
Virtual Private Server	
VPS Base	Visualizza
VPS Lite	Visualizza
VPS Standard	Visualizza
VPS Pro	Visualizza
VPS Silver	Visualizza
VPS Gold	Visualizza
Virtual Dedicated Server	
VDS Small	Visualizza
VDS Medium	Visualizza
VDS Large	Visualizza
Storage VPS	
Storage Small	Visualizza
Storage Medium	Visualizza
Storage Large	Visualizza
Storage Extra	Visualizza

Technical specifications

Below is a list of the technical characteristics of the service **Web Hosting**:

Specific	Value
Server	As per the choice of the Cloud Server plan
Technology	Red Hat Virtualization / VMware
Service type	Software as a Service (SaaS), Cloud
Up-time	99.90% Guaranteed (year)
Backup	Duplicate data every 15 minutes for rapid recovery in case of adverse events
Safety	Data protection through constant updating and verification of applications in use and access in progress

STANDARDS AND PROTOCOLS

i The elements provided are not exhaustive of all the protocols and technologies used by this service.

Service **Server Cloud** uses the following protocols:

- SSH
- FTP

SERVICE ACCESS

Accessing **Server Cloud** is really simple:

Access	Instructions
Control Panel / Direct Access	Log in via secure link <i>provided by our operators</i>
	Login via SSH <i>IP address provided by our operators</i>
	Username: <i>provided by our operators</i>
	Password: <i>provided by our operators</i>

ASSISTANCE

Technical assistance services are available in the ways described in the table below. The staff of **Weclò** is always at your disposal for any request for information.

Assistance request	Contact method
E-mail	support@weclò.it
Tickets	Customer Support

We guarantee the following minimum levels of assistance, with the aim of continuing to improve our services.

Request for assistance	Guaranteed pick-up / fulfillment times
E-mail	Within 30 minutes
Tickets	Within 30 minutes

Thank you for choosing the services **Weclò**.