WECLÒ THE CLOUD FOR YOUR BUSINESS

Hosting WooCommerce

> ℹ️ *This document describes the technical characteristics of the service offered and regulates the methods of delivery.*

The service of **Hosting WooCommerce** is implemented through open-source technology of enterprise-class operating systems **CentOS**.

The digital showcase for your business is served: **Web Space, Database, E-mail**.

PRODUCT OVERVIEW

> ℹ️ *CentOS is the leading open-source technology for managing Web services based on Linux operating systems.*

Weclò offers the suite of professional products for companies that want to publish their own digital showcase.

The solution of **Hosting WooCommerce** based on **CentOS** allows in a few simple steps to ensure your Internet domain:

- Dedicated web space to host your website
- E-mail account to send communications

Solutions

> ℹ️ *The solutions provided vary according to the configurations chosen during the purchase phase.*
> *The service does not include the purchase and management of the Internet domain.*

Service **Hosting WooCommerce** ensures the digital showcase for your company through efficient and effective Web space, Database and e-mail accounts.

To create your website you have the control panel at your disposal **Weclò CPanel**, the protocol **FTP**, the database **MySQL** and many tools to communicate on the Internet.

You can access your mailbox using a common browser, from a computer or smartphone, or email client.

IMAP connectivity allows you to read your emails from multiple devices, in maximum security through Antivirus and Antispam technologies.

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Hosting WooCommerce is available in the following options:

Option	Characteristics
WooCommerce Westarter	30 Gb storage SSD 30 database MySQL on SSD 50 account e-mail Unlimited traffic SSL certificate Let's Encrypt Antivirus and anti-spam Automatic daily backup Control panel Weclò CPanel
WooCommerce Start	150 Gb storage SSD 150 database MySQL on SSD 100 account e-mail Unlimited traffic SSL certificate Let's Encrypt Antivirus and anti-spam Automatic daily backup Control panel Weclò CPanel
WooCommerce Business	300 Gb storage SSD 300 database MySQL on SSD 200 account e-mail Unlimited traffic SSL certificate Let's Encrypt Antivirus and anti-spam Automatic daily backup Control panel Weclò CPanel

During the purchase phase you will be asked (or you will be subsequently contacted by our staff) for the company or personal Internet domain to be associated with your order.

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Advantages

- **Reliability and Security**: the guarantee of open-source spread all over the world and affirmed for more than a decade in the digital communications sector;
- **Low costs** and transparent prices: at each renewal you can change your choices;
- **Full control** through the convenient Weclò CPanel: at your disposal statistics, logs, tools for customizing your domain.

CHARACTERISTICS

The contract stipulated during the purchase of the service on the portal **weclo.it** has an annual duration.

The following rates refer to the monthly fee, excluding VAT, for each mailbox:

Option	Basic monthly cost
WooCommerce Westarter	View
WooCommerce Start	View
WooCommerce Business	View

Requirements

The list of requirements necessary for the correct functioning of the service follows **Hosting WooCommerce**:

Requirement	Description
Domain	Configuring the A record to associate web servers of **Weclò**
	Configuring MX record to associate mail servers **Weclò**

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Technical specifications

Below is a list of the technical characteristics of the service **Hosting WooCommerce**:

Specific	Value
Technology	CentOS
Service type	Software as a Service (SaaS), Cloud
Up-time	Guaranteed to 99,90% (year)
Backup	Duplicate data every 15 minutes for rapid recovery in case of adverse events
Safety	Data protection through constant updating and verification of applications in use and access in progress

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STANDARDS AND PROTOCOLS

> ℹ️ *The elements provided are not exhaustive of all the protocols and technologies used by this service.*

Service **Hosting WooCommerce** uses the following protocols:

- SMTP / SMTPS
- HTTP / HTTPS
- POP3 / POP3S
- IMAP / IMAPS

Service **Hosting WooCommerce** uses the following third-party technologies and libraries:

- Apache Web Server
- Mod Security
- OWASP
- PHP 5.5 e superiori
- OpenSSL
- MySql / MariaDB
- PhpMyAdmin
- Postfix
- Dovecot
- RoundCube
- Antivirus
- SpamAssassin

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SERVICE ACCESS

Log in to **Hosting WooCommerce** it's really simple:

Access	Instructions
Control panel	Log in via secure link *https://cpanel.your-domain.it* Username: *provided by our operators* Password: *provided by our operators*
Webmail	Log in via secure link *https://mail.your-domain.it* Username: *your e-mail* Password: *the password you entered*
Mail Client - Mobile	Configure the e-mail application from your smartphone Server Exchange: *mail.your-domain.it* Nome Utente: *your e-mail* Password: *the password you entered* SSL: yes*, brings 443*
Mail client - Desktop	Set up your e-mail application from your computer Incoming Mail POP3 / IMAP: *mail.your-domain.it* SSL: *yes* Porta POP3: *995* Porta IMAP: *993* Outgoing mail SMTP: *smtp.your-domain.it* Authentication: *yes* TLS/SSL: *yes* Brings SSL: *465* Brings TLS: *587* Account Name / E-mail: *your e-mail* Password: *the password you entered*

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ASSISTANCE

Technical assistance services are available in the ways described in the table below. The staff of **Weclò** is always at your disposal for any request for information.

Request for assistance	Contact method
E-mail	support@weclo.it
Tickets	Customer Support

We guarantee the following minimum levels of assistance, with the aim of continuing to improve our services.

Request for assistance	Guaranteed pick-up / fulfillment times
E-mail	Within 30 minutes
Tickets	Within 30 minutes

Thank you for choosing the services **Weclò.**

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